

Return Policies

Bonitron accepts returns for standard stocked modules. Custom ordered or modified modules may not be returned. All resistors are non-cancellable and non-refundable.

A. Bonitron return policy for modules **never installed**. (Never installed is generally indicated by being still in original shipping container.)

We will issue a credit for new modules, that have not been in service and that are returned to us. The credit will be equal to the purchase price less the amounts indicated below. No credit will be given for shipping charges. We track each number by serial number and date of shipment. We will have to verify serial numbers before we know actual credits.

Less than 3 months since shipment 10% Restocking Fee
Less than 6 months since shipment 25% Restocking Fee
Less than 12 months since shipment 40% Restocking Fee
Less than 18 months since shipment 50% Restocking Fee
Less damages

B. Bonitron return policy for **installed** modules.

We will issue a credit for new modules, that have been in service and that are returned to us. The credit will be equal to the purchase price less the amounts indicated below. No credit will be given for shipping charges. We track each number by serial number and date of shipment. We will have to verify serial numbers before we know actual credits.

Less than 3 months since shipment 15% Restocking Fee
Less than 6 months since shipment 35% Restocking Fee
Less than 12 months since shipment 50% Restocking Fee
Less than 18 months since shipment 75% Restocking Fee

Less damages
Less shipping container cost if not returned in original container (avg. cost=\$45.00)